

maxcom

User manual
GSM mobile phone
Maxcom **MM827**



Note – The phone works on the network :

GSM 850/900/1800/1900MHz

WCDMA 900/2100MHz.

LTE : 800/900/1800/ 2100/2600MHz

Before switching on, the SIM card must be inserted correctly

Please keep your receipt, it is an integral part of the warranty.

1. Contents of the set

Mobile phone

Mains charger

Desktop charger

USB cable

Battery

User manual

Warranty card

Headset

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2. Technical data

Network	GSM850/900/1800/1900 ; WCDMA:900/2100; LTE : B1/B3/B7/B8/B20
RAM + ROM	48MB+128MB
MicroSD card support	up to 64GB
SIM card (Dual)	Nano SIM+ Nano SIM
Main display	2.8" TFT,QVGA 240x320px
Secondary display	1.77" TFT 128x16px
Camera	2Mpix
Bluetooth	5.0
Battery	1400mAh
Standby time:	up to approx. 240h*
Talk time:	up to approx. 7h*
Weight of handset with battery	119.4g
Dimensions after folding	105x56x20.6mm

*depending on network conditions and signal

2.1 Main functions:

- Large backlit keys
- Color display
- SOS button (Sounds an alarm and automatically calls and sends SMS to predefined numbers)
- Large font, can be enlarged
- Simple Menu
- Hands-free function
- Phone book -500 entries
- MMS sending and receiving function
- Memory M1/M2/M3/*/#
- Speed dial numbers (2-9)
- Displaying the call time
- FM Radio
- Dictaphone
- Audio file player (MP3 / MIDI / WAV)
- Video player (3GP / AVI / MP4)
- Flashlight
- Calculator
- Alarm
- HAC T3/M3 hearing aids ;

2.2 Frequency range and maximum power of the device

System	Frequency range	Maximum emitted power
EGSM900	880.20-914.80MHz	32.67dBm
DCS1800	1710.20-178.80MHz	30.57dBm
WCDMA Band I	1922.40-1977.60MHz	22.95dBm
WCDMA Band VIII	882.40- 912.60MHz	22.90 dBm
LTE Band 1	1920-1980MHz	23.33 dBm
LTE Band 3	1710-1785MHz	22.69 dBm
LTE Band 7	2500-2570MHz	23.20dBm
LTE Band 8	880-915MHz	22.58dBm
LTE Band 20	832- 862MHz	23.29dBm
Bluetooth	2402-2480MHz	7.73 dBm EIRP
FM Radio	87.5MHz -108MHz	-

2.3 Charger

The external power supply for the phone complies with Commission Regulation (EU) 2019/1782

Producer	Shenzhen Guangliyuan Electronic Co.,LTD
Model ID	GLY-B05050U
Input voltage	AC 100-240V
Input AC Frequency	50/60Hz
Output voltage	DC5.0V
Output current	0.5A

Output power	2.5W
Average efficiency during operation	73.70%(230V) 74.54%(115V)
Low load efficiency (10%)	-
No-load power consumption	0.031W(230V) 0.022W(115V)

3. Rules for safe use

Familiarizing yourself with the following rules will minimize the risk of improper use of your phone.

- It is forbidden to use the phone in areas where it is forbidden, e.g. petrol stations or hospitals. Using the phone in such places may expose other people to danger. Do not turn on the phone if it may cause interference in the operation of other devices!
- Do not use your phone without a suitable kit while driving.
- Do not use your phone in hospitals, airplanes, at gas stations or near flammable materials.
- The phone emits an electromagnetic field that may have a negative effect on other electronic devices, including medical equipment. The distance between the phone and an implanted medical device, such as a pacemaker,

recommended by medical equipment manufacturers should be maintained. People with implanted devices should read and follow the manufacturer's guidelines for the implanted medical device. People with pacemakers should not carry their phones in their breast pockets, they should hold the phone to the ear on the opposite side of the body to the medical device to minimize the risk of interference, and turn off your phone immediately if you suspect that interference is occurring;

- The device and its accessories may contain small parts. Keep the phone and its components out of the reach of children.
- Do not perform repairs or modifications yourself. Any faults should be removed by a qualified service.
- Only use original batteries and chargers. Using non-original accessories may damage the device or cause an explosion.
- **DUST RESISTANCE:** The phone is not dust-proof, do not expose it to dust, metal shavings, etc. as this may cause it to malfunction.

- **WATER RESISTANCE** – The phone is not waterproof. Keep it in a dry place.
- Do not clean the phone with chemical or corrosive substances.
- Do not use your phone in close proximity to payment or credit cards – this may result in loss of data on the card.
- For safety reasons, do not talk on the phone while the wall charger is connected.
- Do not expose the device to low or high temperatures or direct sunlight. Use the phone at a temperature between 0°C and 40°C.
- The device must not be placed near a heating installation, e.g. a radiator, heater, oven, central heating stove, fireplace, grill, etc.
- Store the device at a temperature between 0 °C and 40 °C.
- Protect your hearing



Prolonged exposure to loud noise can damage your hearing . Listen to music at a moderate level and do not hold the device close to your ear when using the speaker . Always reduce the volume before connecting headphones .

- **Hearing Aids** - This phone is designed for use with hearing aids. However, it is possible that the phone uses newer wireless technologies that have not been tested for use with hearing aids, so some hearing aids may not work properly with the phone. To ensure that the phone works properly with your hearing aids, it is recommended that you turn on the HAC - Hearing Aid Compatibility feature.

To enable the feature, during a call select:

Menu>Options> HAC Turn on

An icon will appear on the screen 

Please carefully select the phone volume and set the camera sensitivity accordingly.

4. Installation of elements

Before turning on the phone, you must install at least one SIM card. Be careful not to damage the card when inserting it.

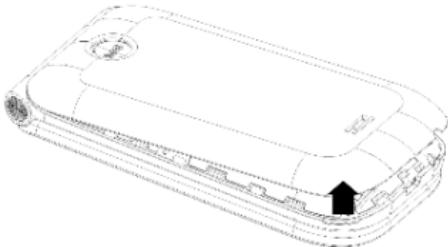
Keep SIM cards out of the reach of children.

4.1 Installing the SIM card, memory card and battery

The phone is designed to be used with Nano SIM cards only. Using other SIM cards may damage the card or the phone.

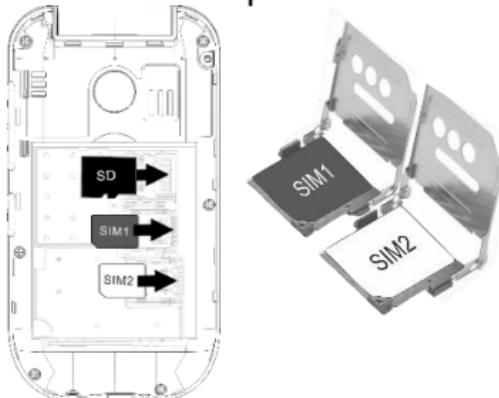
Before inserting the SIM card, make sure the phone is turned off. The charger should be disconnected.

- When the phone is turned off, use your fingernail to pry the battery cover from the bottom.

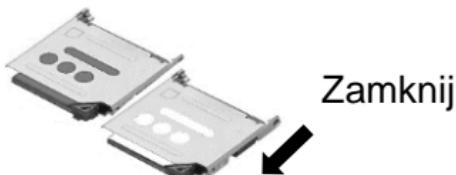


- Remove the battery by prying it out with your fingernail from the top of the phone (if installed)
- Slide the SIM slot pin to the right and tilt it
- Insert the SIM card into the "SIM SLOT" with the metal contacts facing down. Make sure the

cutout on the card faces the bottom of the phone.



- Close the pin by moving it to the left



Optionally, install a microSD memory card. The MicroSD memory card slot is located above the SIM card slots,

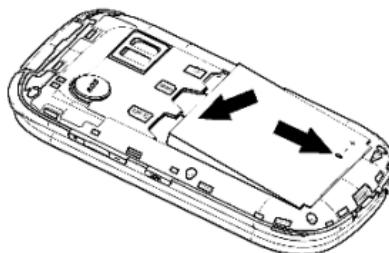
- Slide the card slot latch to the right and swing it out

- Insert the microSD card with the metal contacts

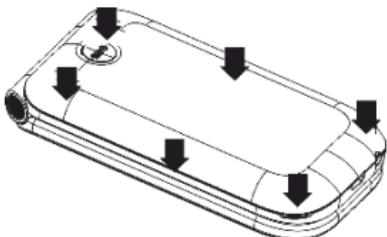


Be careful when using a memory card, especially when inserting or removing it. Some memory cards require formatting on a computer before first use. Regularly back up the information on your cards to other devices if you are using SD cards! Improper use or other factors may cause damage or loss of the cards' content

- Insert the battery so that the +/- metal contacts face down into the phone.



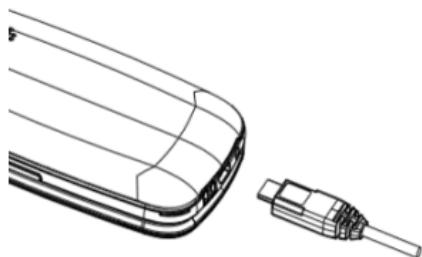
- Place the battery cover on and gently press it down around the edges.



5. Battery charging

Note! The battery included in the package must be used. Using another battery may damage the phone and will void the warranty.

Do not connect the charger when the back cover is removed.



To charge your phone:

1. Plug the charger into an electrical outlet.
2. Connect the charger plug to the socket at the bottom of the phone. The display will

show that the charger is connected , the battery symbol will start flashing.

3. Once the battery is fully charged, disconnect the charger from the electrical outlet and then the cable from the phone.

5.1 Desktop charger

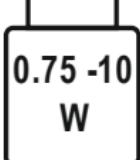
When using a desktop charger, first connect the small plug of the mains charger to the desktop charger socket, and then connect the power supply to the mains. To charge the battery, simply place the phone in the desktop charger with the contacts facing down.

When the charging process is complete, the battery symbol on the display will stop flashing.

Attention :

- Before starting the charging process, make sure that the battery is installed correctly.
- Do not remove the battery during the charging process - you may damage the phone.
- If the battery voltage is too low for the phone to operate properly, a warning message will be displayed and the phone will then automatically turn off.

- If the battery is completely discharged (e.g. by leaving the radio or flashlight on), you must wait several minutes after connecting the charger before the display turns on and the charging symbol appears.
- The power supplied by the charger must be  between a minimum of 0.75W required by the radio device and a maximum of 10W to achieve maximum charging speed.

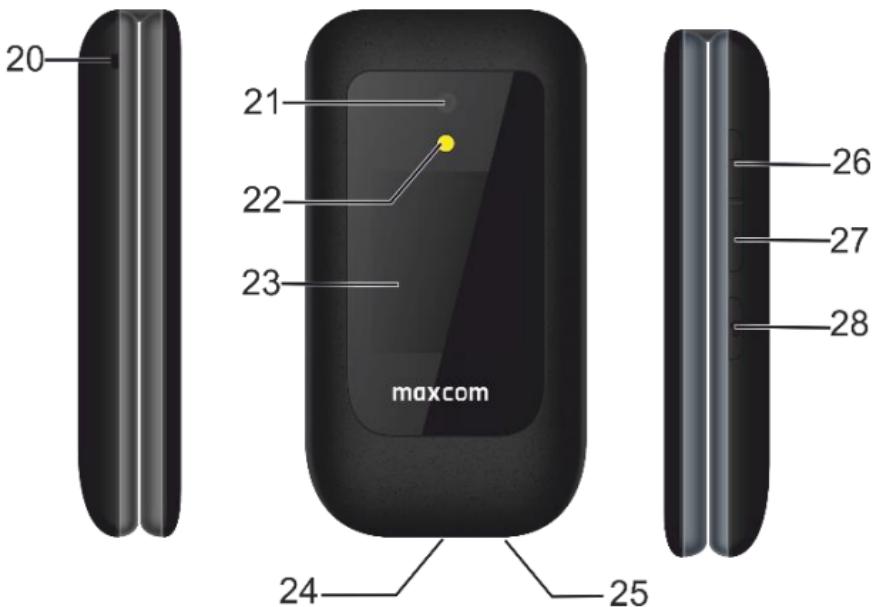


5.2 Low battery alarm

The phone will alert you with a sound signal (if warning sounds are enabled in the profile) and the message "Low battery" on the display when the battery level is too low. The symbol will appear on the screen . Charge the batteries when this message appears.

6. Button Location





1	Loudspeaker	2	LCD screen
3	Navigation keys: Up and Down	4	Left Function Key LKF
5	Right Function Key PKF	6	Green handset button
7	Red handset button	8	M1 memory / To the left

9	M3 Memory / Right	10	M2 memory/ OK key, (Select)
11	Numeric keypad	12	Take a picture
13	Microphone	14	Star/Speed Dial Key
15	# (hash, fence) / speed dial key	16	Profile: meeting
17	SOS button	18	Ringtone speaker
19	Charging contacts for desktop charger	20	Lanyard hole
21	Camera lens	22	Flashlight diode
23	External LCD screen	24	USB C socket for mains charger
25	3.5mm mini jack headphone socket,	26	Volume up(+)
27	Volume down (-)	28	Flashlight button

6.1 Basic button functions

Button	Function
Red handset	Short press: return to standby mode; end call. Long press: turn the phone off/on
Green handset	Short press: make a call; in standby mode, enter the call log
Mountain	Shortcut to News. Increase the ring volume when receiving a call
Hole	Audio Shortcut Decrease the ring volume when receiving a call
M1	In the MENU, press the left button Hold: dials a pre-programmed speed dial number
M2	In the MENU, confirm your selection (OK). Hold: dials a pre-programmed speed dial number
M3	In the MENU, press the right button Hold: dials a pre-programmed speed dial number

LKF	Function as described on the display
PKF	Function as described on the display
1	Short press: number 1 Hold: voicemail
0	Short press: number 0 Hold: Enable/disable meeting mode
2-9	Short press: numbers 2 to 9 Hold: dials a pre-programmed speed dial number
*	Entering characters: *, +, P (pause) W(ext. no.) When writing an SMS: special characters Hold: dials a pre-programmed speed dial number
#	Short press : Change input mode when writing SMS; enter # Hold: dials a pre-programmed speed dial number

Side keys + / -	In standby mode, adjust the ringer volume. During a call: mute the ringer During a conversation; playing radio, media - volume control
Flashlight button	Hold: turn flashlight on/off.
SAUCE	Holding will activate the alarm procedure. It will call the defined number and send an SMS

7. Using the phone

7.1 Turning on the phone

Press and hold the " **red handset** " button to turn on the phone. The battery cover must be properly closed and

If you are asked for a PIN code, you must enter it. You will find it in the SIM card starter kit.

After entering the code, confirm with the OK key.

Warning: Entering an incorrect PIN three times in a row will block your SIM card.

It can be unblocked using the PUK code. Entering the PUK code incorrectly 10 times will block the SIM card.

7.2 Turning off

To turn off the phone, press and hold the hang up button (**red handset**).

7.3 Standby mode

When the phone is turned on but no operations are being performed, it is in **standby mode** .



Icons showing functions:

	Network signal		No SIM card/SIM card error
	No services		No coverage/
	VoLTE service active		LTE coverage
	3G coverage		2G coverage
	Airplane mode		Missed call
	New SMS/MMS		Bluetooth on
	Vibrate only (meeting profile)		Muted (silent profile)
	Active profile "Outside"		Roaming active
	Alarm active		Call forwarding enabled

	Headphones connected		Flashlight on
	HAC mode enabled		Battery full
	Battery almost dead		Battery flat
Icons may vary depending on software version If the bar is full, some icons may not show up.		* The icon  may also appear in national roaming when the subscriber uses the network of another operator	

1. Time
2. Date
3. Operator name (SIM1 SIM2 card operators)
4. Description of function keys

7.4 External screen

On the outside of the phone flap there is a display showing basic information. After pressing the "+" or "-" keys, the screen will light up for a moment, showing the time, date and day of the week. In the

case of a missed call or SMS, there will be an appropriate symbol under the time.

During an incoming call, the number (or name, if available) of the calling person is displayed.

8. MENU operation

To enter the MENU, press the Left Function Key in standby mode .

To navigate through the MENU, use the **UP/DOWN keys** .

To confirm the selected function, press the Left Function Key (in some cases you should press the **M2 key**).

To return to the previous MENU (go back), press the right soft key.

To switch to standby mode , press the red handset.

9. Entering text

To write text, press the appropriate key until the desired letter is displayed.

Space – press the 0 key.

Period, comma, and other characters – press the 1 key multiple times.

To enter a symbol or special character, press *.

To enter a number, press and hold a number key.

To change the text input method, press the "#" key.
PI - letters with Polish characters , capital letter after the dot

pl - lowercase letters with Polish characters

PL - capital letters with Polish characters

Abc - letters without Polish characters, capital letter after the dot.

abc - lowercase letters without Polish characters

ABC - capital letters without Polish characters

123 - numbers

10. Telephone directory

10.1 Adding contacts

You can save a new contact in one of several ways:

1. In standby mode, select the desired number, press Options > Add to Contacts, press OK, select where to save (as a new contact, or add the number to an existing contact), select the memory (Phone or SIM) and enter the contact name.

2. In a similar way, you can save a number from the list of missed and received calls. To do this, in standby mode, press the green receiver, select the number you want to save and proceed as above
3. You can add a new contact in the phone book menu. To do this, press the right function key in standby mode and then use the W key up select New Contact> Select(M2) .
Select where you want to save the contact.
Enter the contact name, then use the Down key to navigate to the number field, enter the number, and press >Save.

If you have selected the option to save the contact on your phone, use the UP/DOWN keys to go to the next settings: assign a ringtone, additional number, add a photo.

10.2 Viewing contacts

1. Go to MENU and select Contacts or in standby mode press PKF .
2. Enter the first letter of the name you are looking for.

3. The phone will go to the names starting with that letter. You can scroll through the list with the navigation keys UP/DOWN.

pressing the **"#" key** will change the text entry mode

10.3 Edit contact

To change the number or name of a contact, select the contact you want to edit, then: M2> Options->Edit. Select whether you want to change the number or name, make changes. Confirm by pressing OK> Save>OK.

10.4 Deleting contacts

10.4.1 Deleting a single contact

If you want to delete a contact from your phone or SIM card, follow these steps:

1. In the MENU, select Contacts.
2. Select the contact you want to delete, press Options>Delete.
3. Press OK to confirm.

10.4.2 *Deleting multiple contacts*

If you want to delete multiple contacts from your phone or SIM card, follow these steps:

1. In the MENU select :
Contacts>Options>Delete Multiple ->Delete Contacts.
2. Select the appropriate contact and then use the M2 key to select/deselect contacts
3. Then select Options>OK>OK.

10.4.3 *Deleting all contacts*

If you want to delete all contacts from your phone, follow these steps:

1. Select: Contacts>Options> Remove multiple >Options >Select all>Options>OK
2. Confirm by pressing OK.

10.5 *Copying and moving contacts*

To copy/transfer contacts from the SIM card (SIM1 or SIM2) to the phone, or from the phone to the SIM1 or SIM2 card:

1. Select : MENU-> Contacts-> Options-> Import/Export-> Copy , then select where you want to copy the contacts from (phone, SIM1

or SIM2) and where (to phone, to SIM1, to SIM2). Highlight the contacts to be copied with the M2 key, then press Options-> OK.

2. Similarly to copying, you can transfer contacts: MENU-> Contacts-> Options-> Import/Export. Then choose whether you want Import or export contacts

10.6 Own number

This option allows you to enter your own phone number.

In the MENU select > Contacts> Options> Other> Own Number

10.7 Service numbers

This option allows you to access the numbers saved on your SIM card by your operator *

In the MENU, select > Contacts> Options>Other>Service numbers.

*Depending on the operator's SIM card

10.8 Memory status

This option allows you to check the memory status of the SIM card and phone.

In the MENU select > Contacts> Options> Other> Memory Status

11. Making and receiving calls

11.1 Direct dialing

1. Enter the phone number you want to call
2. Press the green handset to call the selected number

To end the call, press the red receiver .

For international calls it is required to enter "00" or "+" before the number. To enter "+" press the " " key twice.*

To enter a pause, press " *" and select P

To enter the extension number press " *" select W and then enter the extension number. After connecting with the exchange, the extension number should be confirmed LFK "Send"

11.2 Dialing a number from the phone book

In standby mode, press PKF to enter the phone book. Using the UP/DOWN buttons, select the appropriate contact, press the green receiver.

If you want to quickly go to a contact starting with the letter U, for example, press the 8 key twice, use the UP/DOWN keys to highlight the desired contact and press the green phone button.

11.3 Dialing numbers from the recent calls list

Press the green receiver when the phone is in standby mode to go to the recent calls list. Use the UP/DOWN keys to navigate through the call list. Press the green receiver to make a call.

Note. The internal number (entered after W) is not saved.

11.4 Easy dialing

If you have previously assigned contacts to keys M1, M2, M3, 2-9 and   (see point: 16.5), in

standby mode press and hold the appropriate key to make a call

11.5 Changing the call volume

During a call, press the Up or Down key on the right to increase or decrease the conversation volume.

11.6 Options during a call

During an ongoing call, the PKF switches to speakerphone/telephone mode

Press MENU to enable additional features:

- HAC When the function is turned on, it helps to eliminate unnecessary interference and feedback between the hearing aid and the phone.
- Connect to headset: can switch to call via Bluetooth headset
- Add new connection: allows you to establish another connection
- Hold: puts the call on hold
- Start Recording: starts recording the call
- Turn off/on microphone
- Volume: allows you to increase or decrease the call volume.

- Contacts: allows you to access Contacts, e.g. to check the number
- Call log: allows you to check your call log
- Messages: allows you to check received/saved messages

11.7 Receiving calls

To answer an incoming call, press the green receiver or open the flap (if the function is active)

To reject an incoming call, press the red receiver or close the cover.

To mute an incoming call, press the side key +/-.

12. SMS and MMS messages

The phone allows you to send and receive SMS text messages and MMS multimedia messages .

When the icon is displayed on the screen,  it means that there is at least one unread message.

To enter **the SMS MENU**, select

Menu>Messages>Inbox in standby mode. When the inbox is full, a message will appear saying that the message memory is full. Delete messages from the inbox to solve the problem.

12.1 Writing and sending messages

1. Enter the phone number or press PKF to enter the phone book to search for the contact you want to send a message to
2. Press Options > Write Message
3. Enter your message.
4. Press M2 key

or:

1. Press the Up key or select Messages from the Menu
2. Select Write a message
3. Add a contact from your phone book or enter the desired number
4. Press the DOWN key to go to message entry, enter your message.
5. Press M2 key or Options>Send

If you want to send a message to several people, when entering the number add the next number after the semicolon or add numbers saved in the phone book.

To save the message, press Options > save as draft (the message will be saved in the Drafts folder).

Press Options>Add to insert information about a contact saved in the phone book, - add an emoticon, insert a template, add a picture, subject, audio file, etc.

If you add a subject, photo, audio file, video, slide, the SMS message will be automatically converted to MMS

12.2 Reading and responding

When the unread message icon appears on the display or you want to read received messages, in the MENU select:

Messages>Inbox >Search for the desired message
Press the center key M2 to read the message

While reading you can use additional options

- Reply (allows you to reply via SMS/ MMS)
- Delete (deletes the message)
- Forward (allows you to forward the message to another recipient)
- Connect (call the sender)
- Move (moves the message to SIM/phone memory)
- Add to contact (allows you to save the number in your phone book)

- Details (date, time of message arrival, storage memory)

12.3 Inbox

Shows received messages, sorted by date received.



Unread message
(saved in phone)



Unread message
(saved on SIM1 or SIM2)



Read message
(saved in phone)



Read message
(saved on SIM1 or SIM2)



Unread MMS
(pink)



Read MMS message (pink)

Icons may vary depending on software version.

To navigate in your inbox, use the **UP** and **DOWN** keys .

To view additional features, press "Options" while viewing your inbox:

- Show to read message
- Reply: write SMS/ MMS to the sender
- Delete: deletes the message
- Delete all: deletes all messages from your inbox
- Connect (call the sender)
- Transfer (to transfer to SIM card memory or phone memory)
- Mark (e.g. to delete more messages)
- Sort (sorts by date, contacts, MMS topics , MMS /SMS types)
- Add sender to contact (allows you to save the number in your phone book)
- Delete same number (deletes messages from a given number)
- Add to blacklist (blocks calls, SMS and MMS from this number)

12.4 Outbox

If the message failed to send, it will be saved in the outbox.

12.5 Drafts

You can save unsent messages to the "Drafts" folder. To do this, write your message and select Options > Save as Draft.

Access Drafts to send, delete, or edit your saved messages.

12.6 Items shipped

If you use the Save sent messages option, they are saved in the "Sent" folder.

To navigate in your inbox, use the **UP** and **DOWN keys**.

12.7 Templates

The Templates box contains ready-made SMS messages that you can use quickly. If necessary, you can edit a ready-made template to suit your needs.

12.8 Network News

Select: Messages>Broadcast messages>OK>Options>Settings to enable/disable receiving broadcast messages, add a channel, select the language

12.9 Voicemail

Voicemail is an operator service that allows you to leave voicemails for callers. For more information, contact your operator. If you would like to change your voicemail number, in the MENU select: Messages>Voicemail Server

You can get your voicemail number from your service provider. To connect to your voicemail, simply hold down the 1 key

12.10 Deleting messages

To delete a selected message, go to options and select "Delete".

12.11 Message settings

Go to MENU and select: Messages>>Settings, and then use the M1/M2 keys to select settings.

12.11.1 Text message

- SIM
- **Message center: Number** read from SIM card
- **Validity period** : Allows you to set the validity period of SMS messages

- **Delivery report** : You can set your phone to receive a message that your SMS message has been delivered to the sender (network service)

- **Reply Path** : allows you to enable/disable the reply path

- **Save sent messages**

Allows you to enable/disable saving of sent messages

- **Preferred memory**

Allows you to choose whether messages are saved on the phone or SIM card

- **Auto signature**

Allows you to automatically add a signature to sent messages

- **Signature**

Allows you to edit and save the signature automatically added to the message

12.11.2 MMS

- **Receiving options** : allows you to set the MMS download in your home network and when roaming

- **Sending options** : allows you to set the validity period for delivery reports, anonymous sending.

- **Storage settings** : allows you to select where to store your messages
- **Play sounds** : turns on/off the ability to play sounds
- **Restore Defaults** - restores MMS settings by default

12.11.3 Push messages

Push notifications are short messages that appear on your phone screen.

In the menu you can set the display of push messages

12.12 Phone capacity

Allows you to check the memory available and used by messages

13. Call list

To access the call log, go to the main MENU and select Call log , and then select:

Call log - to view the log of all calls

Missed Calls (to view missed calls) . .

Dialed (to display dialed numbers).

Received (to display received calls)

Rejected calls (to view calls that were automatically rejected due to the number being added to the blacklist)

Delete All (to remove all connections from the log)

Call times – option showing the times of individual calls,

Data service counter – shows the amount of data sent and received for each SIM card

Note: To view the call log, simply press the green receiver in standby mode.

Colored symbols indicate the type of connection



Outgoing calls (green)



Incoming calls (blue)



Missed calls (red)



Rejected calls (gray) The incoming number is blacklisted



Emergency call (red exclamation mark)



Information about which SIM card the SIM1/SIM2

To display additional options, select LKF :

- **S details** , displays the call details
- **Connect** , connects to the given number
- **Write a message** , allows you to send SMS or MMS
- **Add to contacts** , allows you to save the number in your phone book
- **Add to blacklist** , allows you to block unwanted calls and text messages
- **Delete** , removes the given item
- **Delete All** , removes all items from the given register

Once you have selected the correct call , press the M2 key to see when the number rang

14. Multimedia

14.1 Photo browser

In the MENU select: Multimedia>Photos

You can see previously taken photos.

To store more photos, install a Micro SD memory card.

When using the **Photos function** , select the desired photo by using the Up/Down/M1-Left/M3-Right buttons

Press M2 to open photo

Press LKF to display additional options

The phone supports the following file formats: png , jpg, gif

14.2 Apparatus

The phone has the ability to take photos and record videos.

To turn on the camera, select in the MENU: Multimedia>Camera.

Once turned on, you will see the image on the screen. The camera is equipped with digital zoom (magnification). To zoom in on the photographed item, press the Up button, to zoom out press the Down button.

To resize a photo, press the 3 key.

To switch to photo/video, press the 2 key.

To change options, press LKF , >More options>M2 with the M1/M3 keys you can select additional options, change with the up/down key and confirm your selection with the M2 key

To take a photo, press the 8 or M2 key

14.3 Video recording

To turn on the camera, select MENU:

Multimedia>Camera. To set recording options, press LKF .

Recording starts by pressing the M2 or 8 key

To pause recording, also use the M2 key. To end recording, press LKF .

To select other options use the M1/ M3/ Up/Down navigation keys.

To use the camera function, it is recommended to install a MicroSD card (not included) and set the recording to the memory card.

Options > Settings > Preferred storage > Memory Card

You can transfer photos and videos taken with your phone to your computer.

14.4 Audio player

Select in MENU >Audio

Using the audio player, you can play back recorded audio files. To start or pause playback, press the M2 key.

You can move between the previous and next recording using the M1/M3 keys

Press LKF to display additional options

You can adjust the volume using the Up/Down keys.

The phone plays the following file formats: MP3, WAV , AMR

14.5 Video player

Select in MENU: Multimedia> Video. Using the video player you can view previously recorded videos.

Select the appropriate recording using the M1/M3 keys. To start and pause playback, press the M2 key.

To rotate the image press key 2

More options can be found under the LKF key and the # key

AVI , MP4 and 3GP files

14.6 FM Radio

The phone has a built-in FM radio receiver. You can use it by connecting a headset, which also acts as an additional antenna.

NOTE: The quality of reception depends on where you are. Many external factors have an impact on the reception of radio stations, which can cause poor quality of reception, but this is not a basis for a complaint.

To turn on the radio, select MENU Multimedia>FM Radio.

- To turn the radio on/off, press the M2 key.
- To search for channels, press Options>Automatic Search

- To select a channel, select Options>Channel list>M2

Button functions during radio playback:

- M3: next channel
- M1: previous channel
- Top: louder
- Bottom: quieter
- Red handset: return to the Main Menu (radio plays in the background)
- PKF (Back) - return to previous MENU (turn off the radio)
- LKF (Options)- Radio Settings

To enable radio playback from the speaker (with a headset connected), select the external speaker in the FM Radio settings.

14.7 Dictaphone

You can record music or ambient sounds.

- Select in the MENU: Multimedia > Voice recorder
- To start or pause recording, press M2.
- To end recording, select the right soft key.
- Select **Options** to delete the recording or make appropriate recorder settings,

15. Tools

Select: MENU> Tools

15.1 Calendar

Select MENU > Tools > Calendar

The calendar can remind you of an important event or task.

To move between days, use the Up/Down/M1/M3 keys.

Press LKF (Options) for additional options:

- Add a task: you can enter a subject, change the date, time, turn on the alarm, and change the repeat mode (to change press the M2 key).
- View Tasks: allows you to see the tasks saved for the day.
- All Tasks: allows you to see all saved tasks.
- Delete Today/ Clear All: allows you to delete tasks,
- Go to date: enter the date you want to go to.
- Week View/Day View switches the calendar view.

15.2 Calculator

To turn on the calculator, in the MENU select : Tools > Calculator. The following mathematical operations are possible: addition, subtraction, multiplication and division.

Enter the first number using the 0-9 keys, then use UP/DOWN/M1/M3 to select the operation and enter the second number, press M2 to see the result.

15.3 Alarm (alarm)

Select: Tools >Alarm

You can set three independent alarms on your phone.

Select the appropriate alarm and press the M2 button to enter editing

To set the alarm time use the numeric keys,
You can change the alarm ringtone and repetition

To activate/deactivate the alarm press LFK (ON /OFF) on the appropriate alarm

If the alarm goes off, press LFK to turn off the alarm. Press RKF to activate the snooze function, the alarm will go off again in 5 minutes.

If the phone is turned off, the alarm function will continue to work if the battery allows it

15.4 Bluetooth

With Bluetooth, you can send and receive files. You can also connect other devices, such as a wireless headset.

In the Menu you can select options:

Bluetooth	Turn Bluetooth on or off
Visibility	Turn it on so others can find your phone
Paired devices	Devices you have connected to before Here you can search and add a new device
Device name	Choose what you want your device to be called

Storage	Select the memory where the transferred files are to be saved: phone / memory card
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15.5 SIM services

Independently of the functions of the phone itself, the SIM card can offer additional services. The name and functions of this menu depend on the type of services available.

15.6 Flashlight

The flashlight can be turned on/off by pressing and holding the side flashlight key in standby mode or via Menu>Tools>Flashlight>OK

15.7 File manager

Select MENU>File List

Use the Up/Down keys to select the phone/memory card memory

Press LKF to display additional options

16. Settings

16.1 Phone settings

MENU>Settings>Phone

16.1.1 Date and time settings

To set the date and time, select in the MENU: Settings>Phone>Time and date.

"Set Time/Date" to enter the time and date. To move between date and time use the Up/Down buttons, to enter the date and time use the 0-9 buttons.

You can also set the time format (12h or 24h) and the date format.

If the battery is removed from the phone, after reinserting it you must set the date and time (if the phone does not obtain data from the GSM network or auto update is disabled).

16.1.2 Tongue

MENU>Settings>Phone>Language

Allows you to change the language of the phone menu. If you accidentally set a foreign language, to change to the correct one, in standby mode press:
- LKF
5x DOWN

- Okay
- Okay
- 1x DOWN>OK
- Okay

select the appropriate language and press OK.

16.1.3 Spelling language

MENU>Settings>Phone>Spelling language

You can set the default text input method.

16.1.4 Setting shortcuts

MENU>Settings>Phone>Shortcut Settings

You can change the default settings of the UP/DOWN navigation key shortcuts

16.1.5 Automatically turn on/off the phone

You can set at what time and on what days the phone will automatically turn on/off.

Note. If your phone is protected with a password or PIN, you must manually enter the password/PIN for the phone to log in to the network.

16.1.6 *Factory reset*

With this option you can restore factory settings.

Select in the MENU:

Settings>Phone> Restore factory settings, then enter the security password. Finally, confirm with the green phone key.

The default security password is: 0000

16.2 *Connection settings*

MENU>Settings>Connections

16.2.1 *Dual SIM*

MENU>Settings>Connections>Dual SIM

You can select which card(s) should be active , the name of the SIM card and which SIM card should be set to respond by default

16.2.2 *Airplane Mode*

To enable airplane mode (mobile network services disabled), select

MENU>Settings>Connections>Dual SIM>Standby mode>Airplane mode

16.2.3 Answering a call by opening the flap

MENU>Settings>Calls>Answer a call by opening the flap

You can set the phone to answer calls by opening the flap.

16.2.4 Call forwarding

This is a network service. If the operator offers this service, you must configure it accordingly. The user can set up incoming calls to be forwarded directly to voicemail or another selected number.

1. To set up the Call Forwarding service, go to MENU: Settings>Calls>Call Forwarding
2. Then select when you want to forward calls from the available list:

Unconditional (Forwarding all incoming calls to the selected number),

When busy (Forwarding incoming calls when you are currently on a call),

If no answer (Forwards incoming calls when you don't answer the phone),

When not reachable (Transfers calls when your phone is turned off or you are out of range),

Cancel all transfers.

3. Press **Turn on** and enter the number to which you want to forward calls to activate the service or **Deactivate it**, to disable the service.

To check the current selected service status, select Check status

16.2.5 *Call waiting*

This is a network service. If your operator offers this service, you must configure it accordingly.

After entering the MENU option:

Settings>Calls>Call waiting you can check the availability status and choose whether you want to activate this feature.

If call waiting is enabled and the user is on a call, each subsequent incoming call will be signaled by the emitted second call tone. It is possible to answer the second call and put the first call on hold.

16.2.6 *Call blocking*

This is a network service.

If your operator offers this service, you must configure it accordingly. This feature allows you to block various types of calls.

1. Go to MENU:

Settings>Calls>Call Blocking

2. From the list, select the type of calls you want to block. You can block all outgoing calls, all incoming calls

16.2.7 Number presentation

Go to MENU:

Settings>Calls>Number Presentation

This is a network service. If your operator offers this service, you must configure it accordingly. This feature allows you to hide your own number during a call.

Select "Hide number" or "Show number" "Set by network" and press "Ok".

16.2.8 Settings Other

Go to MENU:

Settings>Connections>Other

You can set:

- Call duration reminder.
- Automatic redial when busy.
- Vibration when myself will connect .
- response after rejection connections
- Receiving any key
- Automatic recording conversations

16.3 Display settings

MENU>Settings>Display

You can set:

- wallpaper ,
- screensaver phone
- contrast display
- time backlighting display
- time backlighting keyboards
- size fonts

16.4 SOS key

You can enable or disable the SOS button. To do this, select Menu ->Settings>SOS ->Status>Enable/Disable.

16.4.1 Emergency call

You can set five emergency numbers. When you press and hold the SOS button (located on the

back of the phone), the SOS function will be activated. The phone will sound the alarm and automatically call the previously set emergency contacts one by one, the phone will automatically send an emergency SMS (if enabled in the SOS options). There will be three attempts to call each set contact. The phone will call the next contact if it fails to connect to the previous one for 20 seconds. If one of the emergency numbers answers the call, the phone will turn on speaker mode and end the SOS procedure.

Remember! If you try to make an emergency call to a specific number and your voicemail goes off, your phone will assume that the call has been made and the SOS procedure will end.

16.4.2 SOS Contacts

You can select up to 5 emergency numbers. To quickly set an emergency contact, go to the main Menu ->Settings ->SOS -> ICE Contacts . Select which item you want to change, press the left soft key "Options":

Contacts: Search for a contact from the list and press "OK".

Edit number: enter the number using the keypad and press the left soft key "OK".

16.4.3 SOS alarm text

You can change the text of the SMS message that is sent in the emergency procedure. The default text is: "Emergency SMS! Call me!". To change the content of the SOS message, select:

Menu >Settings>SOS>SOS SMS Message. Enter the appropriate text and press "Save" (left soft key) to save the SOS message content.

You can enable or disable sending SOS messages in emergency mode. To do this, select Menu > Settings > SOS > Send SOS SMS > Enable/Disable.

16.4.4 Turning off the SOS alarm

You can enable/disable the alarm sound when making an SOS call. To do this, select Menu > Settings > SOS > SOS Alarm > Enable/Disable.

16.5 Speed dial

You can assign numbers to the M1, M2, M3, 2-9

keys and then, after holding down   the appropriate key in standby mode, a call will be made to the saved number.

16.5.1 *Memory M1/M2/M3 */#*

In MENU select: Settings->Speed dial->Memory M1/M2/M3/*/#->Status to enable or disable the Memory M1/M2/M3 option.

To assign a contact to the M1 key, select:

Settings->Speed dial->Memory M1/M2/M3/*/#>Set numbers>M1>Select contact. The phone will go to the phone book, select the contact you want to assign to the M1 button or enter the number and press OK.

Proceed in the same way when saving the M2/M3/* and # buttons.

If you want to delete the assigned contact, go to Settings>Speed dial->Memory M1/M2/M3/*/#>Set numbers>M1>Options>Delete

16.5.2 Speed Dial 2-9

In the MENU select: Settings>Speed dial>Numbers 2-9>Status to enable or disable speed dialing of numbers 2-9.

To assign or remove a contact, follow the instructions in section 16.5.1

16.6 Profile

MENU>Settings>Profiles

The phone has several profiles that you can use to quickly adapt the phone to different situations. You can activate and adjust each profile to your needs. The following profiles are available: Normal, Silent, Meeting, Outdoor,

- To select a profile, press the M2 key
- To edit, press: Options>Settings

you can change:

- Name
- Ringtone (separate for SIM1/SIM2)
- Ring volume
- Ringer type (ring only, vibration only, etc.)
- Other sounds (keypad tone, low battery alert, dial tone, flip opening/closing, phone on/off sound)

In standby mode, press and hold the 0 key to activate the meeting profile, hold the 0 key again to return to the previous profile.

16.7 Saying the key number:

To select the option to speak the key number, select: Settings > Keypad voice prompts. If this option is active, voice prompts will be spoken when dialing a number using the keypad.

16.8 Deactivating the side keys

To avoid accidental button presses, you can disable/enable the side keys

To do this, select: Settings > Side keys:

- Volume +/>>On/Off
- Flashlight>On/Off

16.9 Security settings

MENU>Settings>Security

16.9.1 PIN

You can enable/disable the PIN code request when starting the phone and change the PIN code

16.9.2 *Change PIN2*

You can change your PIN2 code if you have one. Not all operators provide it.

16.9.3 *Phone lock*

You can enable phone lock. When you turn on your phone, you will need to enter the lock code. The default code is 0000.

16.9.4 *Change phone password*

You can change your phone lock code.

16.9.5 *Fixed dialing number*

Numbers - fixed: service available after provision by the operator. PIN2 required.

16.9.6 *Blacklist*

When the option is active and selected numbers are added to the blacklist, the phone automatically rejects the call or SMS (depending on the setting) upon receiving a call from such a number

To add a number to the blacklist:

go to the call log, on the selected number press Options>Add to blacklist

To view, remove or add numbers:

MENU>Settings>Security>Blacklist>Blacklist

To Enable/Disable Blacklist

MENU>Settings>Security>Blacklist>Blacklist

Settings: Select what you want to block: Call
Acceptance/Message Acceptance"

16.10 Network Settings

MENU>Settings>Network

- APN Access Points : You can get the correct configuration from your operator. Some operators they make it possible remote configuring telephone .
- Data connection: allows you to choose whether to establish a data connection
- roaming : Allows you to choose whether to make a data connection while roaming.
- Mobile data: You can choose which card to use for your data connection.
- Network selection: you can select an operator manually or automatically.
- Network Type: You can choose your preferred network connection type 4G/3G/2G

- **VoLte Calls** : You can enable or disable VoLte calls

NOTE! Options are intended for advanced users. Improperly changing settings may lead to a deterioration in service quality or the inability to make calls.

16.11 Software update

To check for updates, select MENU > Settings > Check for updates.

Data transmission must be enabled (MENU > Settings > Network > Data transmission). When data transmission is enabled, the phone can be constantly connected to the Internet and automatically check for updates. In order to avoid additional costs, it is recommended to use additional data packages or tariffs available from the Operator.

17. Internet

To enter, select: **Menu > Internet**

The phone has a universal web browser installed, which is used to browse websites in mobile form.

The device has implemented settings for the 4 largest national operators. If the customer uses other services, they should go to the store or visit the website of that operator and enter the correct settings in the MENU: Settings>Network> APN access points edit/delete/add account select Options and choose what you want to do.

You can get the correct configuration from your carrier. Some carriers allow you to configure your phone remotely.

18. Connecting to a computer

You can connect your phone to your computer via a USB cable, so you can copy and transfer files between your phone and computer

Connecting:

- insert the USB cable into the phone
- connect the other end of the cable to the port on your computer

The following message will be displayed on your phone screen:

Landing

USB storage (USB drive

Data transmission

Select USB storage to browse folder contents

19. Battery Information

The phone contains a battery that can be recharged using the charger included in the kit.

The operating time of the telephone depends on various working conditions. The shorter operating time is significantly influenced by how far we are from the relay station and the length and number of conversations. When moving, the telephone constantly switches between relay stations, which also has a large impact on the operating time.

After several hundred charges and discharges, the battery naturally loses its properties. If the user notices a significant loss of performance, a new battery should be purchased.

Only use batteries recommended by the manufacturer. Do not leave the charger connected for longer than 2-3 days.

Do not keep your phone in places with too high temperatures. This can have a negative effect on the battery and the phone itself.

Never use a battery with visible damage. This can cause a short circuit and damage to the phone.

The battery must be inserted with the correct polarity.

Leaving the battery in places with too high or low temperatures will shorten its life. Store the battery at a temperature between 15°C and 25°C. If a cold battery is inserted into the phone, the phone may not work properly and there is a risk of damage.

The set includes a battery

Li-ion. Used batteries are harmful to the environment. They should be stored in a specially designated place, in an appropriate container, in accordance with applicable regulations. Batteries and accumulators must not be thrown into municipal waste, they should be taken to a collection point.

DO NOT THROW BATTERIES OR ACCUMULATORS INTO FIRE!

20. Environmental protection information

Note : This device is marked in accordance with European Directive 2012/19/EU and the Polish Act on Waste Electrical and Electronic Equipment with the symbol of a crossed-out waste container.

This marking informs that this equipment, after its period of use, cannot be disposed of together with other household waste.

Note : This equipment must not be disposed of in municipal waste!!! The product should be disposed of through selective collection at points prepared for this purpose.

Proper handling of used electrical and electronic equipment helps avoid consequences harmful to human health and the natural environment resulting from the presence of hazardous components and improper storage and processing of such equipment.

To enable the recycling of materials used to produce your phone packaging, please follow the rules for sorting materials established locally for this type of waste.





The set includes a Li-ion battery. Used batteries are harmful to the environment. They should be stored in a specially designated place, in an appropriate container, in accordance with applicable regulations. Batteries and accumulators must not be thrown into municipal waste, they should be taken to a collection point.
DO NOT THROW BATTERIES OR ACCUMULATORS INTO FIRE!

21. Information about SAR

This model meets international guidelines for radio wave exposure. This device is a radio transmitter and receiver. It is designed not to exceed the limits for radio wave exposure recommended in international guidelines. These guidelines were developed by the independent scientific organization ICNIRP, and include safety margins designed to assure the protection of all persons, regardless of age and health. These guidelines use a unit of measurement called Specific Absorption Rate (SAR) – specific absorption.

The ICNIRP SAR limit for portable devices is 2.0 W/kg. The SAR value is measured at the highest transmitting power, the actual SAR value while operating is typically below the level indicated above. This is due to automatic changes to the power level of the device to ensure that the device only uses the minimum required to reach the network.

Although there may be differences in SAR values between different phone models and even different usage positions, they all comply with regulations regarding safe radiation levels.

The World Health Organization has stated that current studies have shown that there is no need for any special restrictions on the use of mobile devices. It also notes that if you want to reduce the impact of radiation, you should limit the length of calls or use a headset or speakerphone during a call so that you do not hold the phone close to your body or head.

System	The highest measured value in 10g-SAR tests (W/kg)
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	device at the head	device at the torso	device at the limb
EGSM900	0.384	1.039	1.039
DCS1800	0.261	1.184	1.184
WCDMA Band I	0.275	0.662	0.662
WCDMA Band VIII	0.205	0.579	0.579
LTE Band 1	0.215	0.452	0.452
LTE Band 3	0.2	1.021	1.021
LTE Band 7	0.224	0.504	0.504
LTE Band 8	0.188	0.447	0.447
LTE Band 20	0.249	0.529	0.529

SAR values may also vary depending on national reporting and testing requirements and the frequency band in a given network.

22. Warranty terms

The telephone is covered by a warranty, an integral part of which is proof of purchase. Damage resulting from improper use, electrostatic discharge or lightning strike will not be repaired free of charge under the Warranty. If the user has

attempted to repair or modify the device themselves, this will void the warranty!

The above information is provided for informational purposes only.

23. FAQ (Troubleshooting)

Repairs to the phone are only possible and exclusively by an authorized service. Do not repair or modify the phone yourself under penalty of losing the warranty!

"Unable to connect"	<p>Please check if the number you are dialing is correct. When dialing a number from another country, always add the appropriate prefix (e.g. Germany 0049 or +49)</p> <p>If the user has a prepaid card (card top-up), please check whether there are funds available in the account to make the call.</p>
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"SIM card is inserted, only emergency calls (112) are possible"	Please make sure that the SIM card is installed correctly.
The phone does not work, it does not charge when the charger is connected	The phone may be turned off, turn the phone on by pressing the power button (red handset) for approx. 3 seconds. After a long period of non-use of the phone, the battery may be in a state of so-called "deep discharge". To restore proper operation, leave the charger connected even though nothing appears on the display.
"Can I make calls while abroad?"	If the user is outside the country, the phone automatically logs into the foreign network if ROAMING is enabled . Please ask your operator for information.

<p>"Is it possible to make an emergency call in a place where there is no coverage or when there are no funds in the account?"</p>	<p>You cannot make any call if your phone is not within network coverage.</p> <p>If the user does not have funds in the account, it is possible to make emergency calls to 112.</p>
<p>"How can I increase my reach?"</p>	<p>If the display shows the message "Not working" or "No services", it means there is no adequate signal or funds in the account. However, in this case it is possible to make emergency calls to the number 112, provided that we are within the range of another operator's network. Places such as buildings limit the range, you should move closer to a window or go outside the area with many buildings.</p>
<p>"What is an SMS message center?"</p>	<p>The operator's center number where text messages are stored. The number is stored on the SIM card, but you can change it in the phone menu and enter a different one.</p>

“When am I charged for a call?”	The fee is charged immediately after the connection is established. Please check with your operator for the charging method.
How to check if an SMS has reached the recipient?	The Delivery Report option must be enabled. After the message is delivered, a return SMS will be sent, informing that the message was delivered (network service).

24. SIMPLIFIED EU DECLARATION OF CONFORMITY

Maxcom SA hereby declares that the type of radio device:

MAXCOM MM827 mobile phone

is compatible with:

Directive 2014/53/EU RED of 16 April 2014 (Radio Equipment Directive) – directive on radio equipment

Directive 2011/65/EU of 8 June 2011 (Restriction of the use of certain hazardous substances in electrical and electronic equipment RoHS)

The full text of the EU declaration of conformity is available at the following internet address:
<http://www.maxcom.pl/deklaracje>

Attention

The manufacturer is not responsible for any consequences resulting from improper use, abuse or failure to follow the instructions.

This manual is for informational purposes only. Some features and options described may vary depending on software and country. The manufacturer reserves the right to make changes or amendments without notice.

If technical assistance is required, we recommend
that you contact our technical department at
32 325 07 00 or email serwis@maxcom.pl

Our website:

<http://www.maxcom.pl/>



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