

User Manual
Mobile Telephone
Maxcom **MM724**



If any technical assistance is required, please contact our hotline at (+48) 32 325 07 00 or e-mail us at serwis@maxcom.pl

Our website:

<http://www.maxcom.pl/>

Keeping the original package is recommended as it might be used for transport.

Keep the receipt as it is necessary for warranty.

Important – The telephone works in the GSM:
900/1800, WCDMA :900/2100MHz, LTE
band:1/3/7/8/20/38.

Prior to switching on the phone, a SIM Card must be properly inserted.

Contents:

1. The Set Includes:.....	7
2. Technical Specs	7
2.1 Frequency Range & Max Conducted Power	9
2.2 Charger.....	10
3. Safety Precautions	10
4. Getting Started	12
4.1 SIM Card & Battery Installation	12
4.2 Charging Battery.....	15
4.2.1 Desktop Charger (Option)	16
4.3 Low Battery Alert	17
5. Key Location	18
6. Using the Phone	21
6.1 Switching On the Phone.....	21
6.2 Switching Off the Phone.....	22
6.3 Idle Mode.....	22
7. MENU	24
8. Phonebook	24
8.1 Saving Contacts	24
8.2 Viewing the Phonebook.....	25
8.3 Deleting Contacts	25
8.3.1 Deleting Single Contact.....	25
8.3.2 Deleting Multiple Contacts	25
8.3.3 Deleting All Contacts.....	26
8.4 Copying Contacts	26
8.5 Speed Dial	26
8.6 Memory Status	27
9. Making Phone Calls.....	27
9.1 Direct Dialing	27
9.2 Dialing Number from Phonebook	27
9.3 Dialing Numbers from Call Log	28
9.4 Adjusting Phone Call Volume.....	28
9.5 Options While Calling	28
9.6 ICE Key	29

9.7	Emergency Settings	29
9.7.1	User Info.....	30
9.7.2	Entering, Deleting, Editing Emergency Contacts	30
9.7.3	SOS Key	31
9.7.4	SOS Notification.....	31
9.7.5	Disable SOS Alarm	31
9.8	Answering Phone Calls	32
10.	Call Log	32
11.	Text & Multitmedia Messages	33
11.1	Creating & Sending Text Messages.....	34
11.2	Creating & Sending Multimedia Messages	35
11.3	Viewing & Responding to Text Messages.....	36
11.4	Message Boxes.....	36
11.4.1	Inbox	36
11.4.2	Outbox.....	38
11.4.3	Drafts.....	38
11.4.4	Sentbox.....	38
11.5	Deleting Messages.....	38
11.6	Message Settings.....	39
11.6.1	SMS	39
11.6.2	MMS.....	39
11.7	Voicemail.....	40
12.	Multimedia	40
12.1	Video Recording.....	40
12.2	Photo Viewer	41
12.1	Audio Player	41
12.2	Video Player	41
12.3	Voice Recorder	42
13.	Calendar	42
14.	Extras	42
14.1	Bluetooth	42
14.2	Torch	43
14.3	Notification Diode	43
14.1	Alarm Clock.....	43
14.2	Internet	43

14.3	Calculator	44
14.1	Notes	44
14.2	SIM Card Service	44
14.3	File Manager.....	44
14.1	Time in World	45
14.1	Unit Converter	45
15.	Photo Camera	45
16.	Radio FM	46
17.	Settings.....	47
17.1	Profiles.....	47
17.2	Phone Settings	47
17.2.1	Date & Time Settings	47
17.2.2	Language	48
17.2.3	Spelling Language.....	48
17.2.4	Energy Management.....	48
17.2.5	Restore Factory Settings.....	48
17.3	Calls.....	49
17.3.1	Call Forwarding	49
17.3.2	Call Waiting	49
17.3.3	Call Barring.....	50
17.3.4	Hiding Caller ID	50
17.3.5	Other Settings	51
17.4	Network Settings (Network).....	51
17.5	Display Screen	51
17.6	Security Settings.....	52
17.6.1	PIN Code.....	52
17.6.2	Change PIN2.....	52
17.6.3	Phone Lock	52
17.6.4	Update Phone Password.....	52
17.6.5	Privacy Protection	52
17.6.6	Auto Lock	52
17.6.7	Fixed Dialed Number	53
17.6.8	Black List.....	53
17.7	Saving Numbers Outloud	53
18.	Computer Connection.....	53
19.	FAQ (Troubleshooting)	54

20. Safe Use.....	57
21. Terms of Warranty.....	59
22. Battery Information.....	59
23. Protect Your Environment	60
24. SAR Information	61
25. Declaration of Conformity.....	63

1. The Set Includes:

GSM Telephone
 Charger
 Desktop Charger
 USB Cable
 Battery
 User Manual
 Warranty Card
 Headset

2. Technical Specs

Main Features:

- Large Backlit Keypad
- Colored Display Screen 2.4"(240/320) 65 thousand colors
- Photo Camera 2Mpix
- MicroSD Memory Card slot
- SOS Key (emits emergency alert and it automatically calls and texts preset phone numbers)

- Large Font, Easy Menu
- Speakerphone
- Phonebook -500 entries
- Sending & Receiving text & multimedia messages
- Speed Dial up to 7 numbers
- Call Duration Notification
- Bluetooth 5.0
- Radio FM
- Torch
- Calculator
- Alarm Clock
- Battery 1300 mAh
- SIM Card Slot: MICRO SIM
- Compatibility with HAC T4/M4 Hearing Aids;
- Idle Time: ~ 400 hrs.*
- Conversation Time: ~ 3 hrs.*
- Weight: 99

*depending on GSM network conditions and signal strength

2.1 Frequency Range & Max Conducted Power

System	Frequency Range	Max Power
EGSM 900	880-915 MHz(TX); 925-960 MHz(RX)	31.7 dBm
DCS 1800	1710-1785 MHz(TX); 1805-1880 MHz(RX)	22.14dBm
WCDMA Band I	1920-1980MHz(TX); 2110-2170MHz(RX)	22.90 dBm
WCDMA Band VIII	880-915 MHz(TX); 925-960 MHz(RX)	22.91 dBm
LTE Band 1	1920-1980MHz(TX); 2110-2170MHz(RX)	22.3 dBm
LTE Band 3	1710-1785MHz(TX) ; 1805-1880MHz(RX)	23.3 dBm
LTE Band 7	2500-2570MHz(TX); 2620-2690MHz(RX)	19.6 dBm
LTE Band 8	880-915MHz(TX); 925-960MHz(RX)	23.5 dBm
LTE Band 20	832-862MHz(TX); 791-821MHz(RX)	24.1 dBm
LTE Band 38	2570-2620MHz(TX); 2570-2620MHz(RX)	23.7 dBm
Bluetooth BDR(GFSK)	2402-2480 MHz	8.23 dBm
Radio FM	87.5MHz -108MHz	-

2.2 Charger

AC Adapter for the phone is compliant with the Commission (EU) regulation 2019/1782.

Model ID	Switching Adapter HJ-0500600B2- EU
Input Voltage	AC 100-240V
AC Input Frequency	50/60Hz
Output Voltage	DC 5.0V
Output Current	0.6A
Output Power	3.0W
Average performance while working	71.07%(230V) 73.11%(115V)
Performance with Low Workload (10 %)	-
Power Consumption if Idle	0.040W(230V) 0.020W(115V)

3. Safety Precautions

Reading the following recommendations reduces the risk of misusing the phone:

- Never use the phone in any area where the use of mobile phones is prohibited such as refueling points, hospitals, airplanes or flammables. Using phones in such places might expose others to danger.
- Never use the phone without recommended accessories while driving;
- The telephone emits electromagnetic field that might negatively interfere with other electronic devices

including medical equipment. A distance recommended by the medical equipment manufacturers between the phone and the implanted medical device such as a heart pacemaker should be observed. Users with implanted devices should get familiar with and follow guidelines by the manufacturers of such implanted medical devices. Users with a heart pacemaker should not carry the phone in the breast pocket and should keep the phone next to the ear opposite to the medical device in order to minimize the risk of interference; in case of suspecting such interference, the phone should be switched off immediately;

- A device and its accessories might contain small parts. Keep your phone and all parts out of reach of children.
- No repairs or modifications of the phone by the User are allowed. Any defects should be repaired by the qualified service only.
- Only original batteries and chargers should be used. Using other accessories might damage the phone or cause an explosion.
- **WATERPROOF** – the phone is not waterproof. Keep it dry at all times.
- **Hearing aid**- this phone has been designed to work with a hearing aid. There is a chance, however, of new wireless technologies to be used in the phone that might have not been tested yet for the use with hearing aid devices. Therefore some hearing aid devices might not work properly with the phone. The

option HAC Compatibility With Hearing Aid feature is recommended to be enabled in the phone.

To enable such option, while calling select:

Options>HAC Mode.

Carefully adjust the phone volume and carefully set the hearing aid sensitivity.

4. Getting Started

Prior to switching on the phone, a SIM Card must be inserted. Be careful not to damage the Card while inserting it.

Keep the SIM Cards away from children at all times.

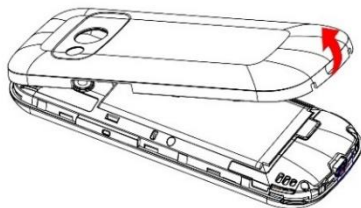
4.1 SIM Card & Battery Installation

The phone is intended to be used with the Micro SIM Card only. Using different SIM Cards might damage the card or the phone.

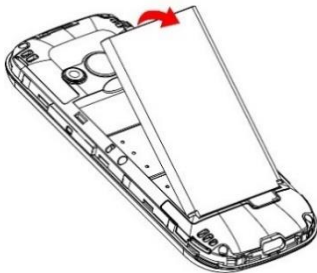
Prior to inserting the SIM Card, make sure to power off the phone; the charger should be unplugged.

- With the phone switched off, use your fingernail to lift up the battery cover on the right side at

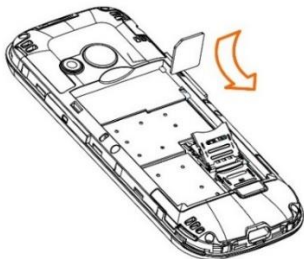
the
bottom
of the
phone.



- Remove the battery by lifting it up with your fingernail from the top side of the phone (if inserted).



- Slide the SIM Slot pin downwards and tilt it
- Insert the SIM Card to „SIM SLOT” with the metal contacts facing down. Make sure the notch on the card goes towards the upper edge of the phone.
- Close the pin by sliding it upwards.



- There is a spot for the MicroSD memory card on the right side, below the SIM Card slot.

- Slide the SIM Slot pin downwards and tilt it
- Insert the MicroSD with its metal contacts facing down.

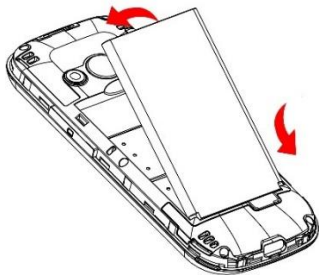


Be careful while using memory cards especially while inserting and removing the card. Some memory cards must be formatted on a computer before the first use. Regularly make backup copies of data stored on cards used in other devices, if you use SD Cards. Misuse or other factors might damage the card or make the card lose its content.

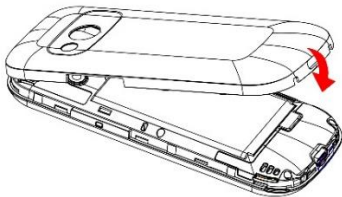
- Insert the battery with its contacts towards the bottom

2

1



Put the battery cover back in place and slightly press its edges.



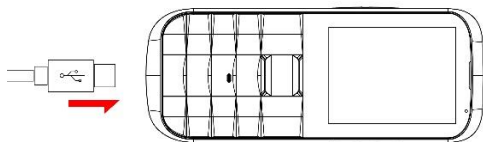
4.2 Charging Battery

Important! Use only the battery that is included in the set. Using a different battery might damage the phone and void the warranty.

NEVER plug in the charger when the back cover is removed.

To charge the phone:

1. Plug the charger into the power outlet.
2. Plug the charger jack into the port at the bottom of the phone.



A notification about charger being connected will appear on the display screen, and the battery icon on the display screen will start blinking to indicate the ongoing charging process.

3. As soon as the battery is fully charged, unplug the charger from the power outlet, and then unplug the cable from the phone.

As soon as the charging process is complete, there will be a message „Charging Complete” displayed for a moment on the display screen, and the battery icon will stop blinking.


4.2.1 Desktop Charger (Option)

If the desktop charger is used, the small jack of the charger should be plugged into the desktop charger, and then the charger should be plugged into the power outlet. To charge the phone place the phone onto the desktop charger with its contacts facing down.

Important:

- Before the charging process begins, make sure the battery is properly installed;
- Never remove the battery while charging – doing so might damage the phone;
- If the charge is too low for the phone to work properly, there will be a message on the display screen about the phone being switched off, and the phone will automatically switch off.
- If the battery is completely discharged (because for example the torch was left on) it might take several minutes for the charging icon to appear after the charger is plugged in.

4.3 Low Battery Alert

The phone will emit a special sound alert (if warning alerts are enabled in Profiles) and a message „Low Battery” will appear on the screen, if the battery level is too low. There will be an icon  displayed on the screen. As soon as you see such a notification, charge the phone.

5. Key Location



1	Headphone Jack	12	Key Down
2	Volume Up	13	Key 5 (Select)

3	Volume Down	14	Numeric Keypad
4	Leash Hitch	15	Torch Key
5	Torch	16	Keypad Lock Key
6	Speakerphone	17	Battery Cover Opening
7	Notification Diode (charging, missed phone calls/new SMS)	18	USB-C (charging) port
8	Display Screen	19	Charging contacts (for desktop charger)
9	Key Up	20	Photo Camera
10	Green Receiver OK Key	21	SOS Key
11	Red Receiver Key GBack		

Basic Key Functions

Key	Function
Red Receiver	Press: return to Idle mode; end phone call. Press & Hold: switching on/off the phone
Green Receiver	Press: make phone call; in Idle mode enter the Call Log; MENU selection confirmation (OK).
Up	MENU/navigation key
Down	Phonebook/navigation key
Key 1	Press: digit 1 Press & Hold: Voicemail
Key 2	Press: digit 2 Press & Hold: Displaying MENU ICE „In case of emergency”
Key 5	Press: digit 5 In MENU: Select (take photo/edit alarm...)
Key 0	Digit 0, space while typing
Keys 3-9	Press: digits 3 to 9 Press & Hold: selects a present Speed Dial number

* +	Entering symbols: *, + While typing text messages: special symbols, left (in some options)
#	Press: Input mode change while typing a text message; inserting #, right (in some options) Press & Hold: Enabling/disabling the silent mode
Side Key +/-	In Idle mode ring volume adjustment. While Calling: mute the ring While Talking; playing the radio -volume adjustment
SOS	Press and hold to start the emergency procedure. Calls preset number and sends SMS
Torch	Press & hold to enable/disable the torch
Keypad Lock	In Idle mode press to lock the keypad Press & hold: unlock the keypad when locked.

6. Using the Phone

6.1 Switching On the Phone

To switch on the phone, press and hold the red receiver key.

If the prompt to enter the PIN Code appears, you must enter the code. You will get the code in the SIM Card starter kit.

After entering the code, press the Green Receiver key to confirm.

Warning: If you enter an incorrect PIN code three times in a row, the SIM card will be locked. To unlock the SIM Card use the PUK code. If you enter the incorrect PUK code ten times, the SIM Card will be permanently locked

6.3 Idle Mode

















When the phone is switched on, but there is no activities, the phone will go to Idle mode.

Display Screen Description



1. Icons showing Functions:

	Network Signal		No SIM/SIM Card Error
	No Service		No Reception

VO LTE	VoLTE Enabled	LTE	LTE Range
3G	3G Range	E	2G Range
 	New SMS New MMS		Missed Phone Call
	Vibrations Only		Silent
	Alarm Clock On		Call Forwarding Enabled
	Torch On		Bluetooth On
	Headphones On		Roaming Active
  	Battery Full Low Battery Battery Discharged		SOS Mode Enabled
<i>Icons might vary depending on software version</i>		* Icon  appears also in domestic roaming if the User is using another provider's network.	

To lock the keypad, press the Keypad Lock Key on the right side of the phone. To unlock the keypad, press the Keypad Lock key until the locked padlock disappears. There is no need to unlock the keypad to answer an incoming phone call.

IMPORTANT: The keypad will lock only if the display screen is in Idle mode. Keypad lock does not affect the torch and SOS keys.

7. MENU

To enter MENU in Idle mode press the key **UP**.

To navigate within the MENU use keys **UP** and **DOWN**.

To confirm the selected options press the green receiver key (in some cases the key 5 should be pressed).

To return to the previous MENU (back), press the red receiver key. To go to Idle mode, press and hold the red receiver.

8. Phonebook

8.1 Saving Contacts

There are a few methods to save a Contact:

1. In Idle mode select the number you want, press Options> Add to Contacts, press the green receiver, select where you want to save it (as a new Contact or add the number to an existing Contact, select memory (telephone or SIM) and enter the Contact's name;
2. You can save the number from the list of missed and received phone calls. In order to do so in Idle mode press the green receiver, select the number you want to save, and follow the steps above;
3. You can add the new Contact in the Phonebook MENU. To do so in Idle mode press the key UP

and then Contacts>OPTIONS>New Contacts.
Select where you want to save the Contact. Select
Options>Name> Edit. Enter the Contact's name.
Press the key DOWN, go to the number box and
enter the phone number. Press Options>Save.

If you selected to save the Contact on the phone, you
might assign a special ringtone to this Contact.

8.2 Viewing the Phonebook

1. Enter MENU and select Phonebook or in Idle mode press the key DOWN
2. Enter a part of the name you are looking for.
3. The phone will go to the list of names containing the letters you have entered. You can scroll the list up and down using navigation keys UP/DOWN.

To change the text input mode, press „#”.

8.3 Deleting Contacts

8.3.1 Deleting Single Contact

If you want to delete a Contact from your phone or the SIM Card, do as follows:

1. In MENU, select Phonebook
2. Select the Contact you wish to delete, press Options>Delete
3. Press the green receiver key to confirm.

8.3.2 Deleting Multiple Contacts

If you want to delete multiple Contacts from your phone or the SIM Card, do as follows:

1. In MENU select: Phonebook>Options>Mark Multiple

2. Find the Contact(s) you wish to delete, press the key 5 to mark it (or select Options>Mark).
3. Then select: Options>OK.

8.3.3 Deleting All Contacts

If you want to delete all Contacts from your phone do as follows:

1. In MENU select: Phonebook>Options>Delete Multiple>Options>Mark All>OK
2. Press OK to confirm.

8.4 Copying Contacts

To copy Contacts from the SIM Card onto the phone, or from the phone onto the SIM card, do as follows:

1. In MENU select Phonebook>Options>Copy
2. Press Options>Select, you can select where you want to copy Contacts to,
3. Press Options>Copy
4. Mark all Contacts you wish to copy
5. Press Options>OK

8.5 Speed Dial

You can assign phone numbers to keys 3-9; pressing and holding a key in Idle mode will call the number assigned to this key.

In MENU select:

- Phonebook>Options>Other>Speed Dial>OK
- Select the key you wish to assign a phone number
- Press the green receiver>Key 5 (or

options>Edit)

- Enter number select number from the Phonebook by pressing the green receiver
- Press the green receiver again to save.

8.6 Memory Status

This option allows you to check the Card and phone memory status.

In MENU select >Phonebook>Options>Other>Memory Status

9. Making Phone Calls

9.1 Direct Dialing

1. Enter the phone number of the person you wish to call.

For international phone calls, you must dial „00” or „+” prior to dialing the actual number. To enter „+” press the key „*” twice

2. Press the green receiver twice to call the selected number,
3. To finish the conversation, press the red receiver key.

9.2 Dialing Number from Phonebook

In Idle mode press the key DOWN to enter the Phonebook. Use the keys UP/DOWN to select the

number you wish to call, press the green receiver key and select Connect.

If you want to go quickly to the Contact whose name starts with the letter for example U, press the key 8 twice, use the keys UP/DOWN to highlight the Contact you wish to call, press the green receiver key and select Connect.

9.3 Dialing Numbers from Call Log

Press the green receiver key when the phone is in Idle mode to go to the list of most recent phone calls. Use key UP/DOWN to scroll up and down the Call Log.

Press the green receiver key and then select Connect to make a phone call.

9.4 Adjusting Phone Call Volume

While having a phone conversation, press the key (+) or (-) located on the left side of the phone, to increase or decrease the phone call volume.

9.5 Options While Calling

While talking on the phone press Options to enable additional features:

- HAC Mode: enabling such option allows to eliminate unnecessary interference and pollution between the hearing aid and the phone.
- Speakerphone: goes to the speakerphone mode/phone mode
- Connect with Headset: you can switch to a conversation via Bluetooth headset
- Add new connection: allows you to make a new call
- Pause: suspends the call

- Start recording: starts recording the phone call
- Mute: switches on/off the mike
- Volume: allows to increase or decrease the phone conversation volume.
- Phonebook: allows you to enter the Phonebook, for example to check the phone number
- Call Log: allows you to check the list of phone calls
- Messages: allows you to check the received/saved messages.

9.6 ICE Key

ICE (In Case of Emergency) is information for help who to call in case of emergency. Pressing and holding the key 2 ICE displays Contacts and the User information. The abbreviation ICE is recognized by the first responders everywhere in the world and allows them to get information about the User, therefore it is recommended to complete the Emergency Contacts info (ICE Contacts) and the User information – see below: *Entering, Deleting, Editing Emergency Contacts and User Info.*

9.7 Emergency Settings

If there is no other emergency (SOS) number selected on the phone, press and hold the SOS key to get connected with the number 112.

You can set four emergency numbers. After pressing and holding the SOS key (located on the back of the phone), the emergency procedure will get initiated. The phone starts the alarm and it automatically dials present

Emergency Contacts, one by one. There are three attempts to dial each Contact's phone number. If there is no connection established within 45 seconds, the phone will dial the next phone number listed as the Emergency Contact.

If any of the Emergency Contacts answers the phone call, the phone will turn off the speakerphone and will end the SOS procedure.

If you want to cancel the SOS connection press the red receiver key.

If no Emergency Contact answers the phone call, the phone will display ICE information about the User, and the phone will remain in the emergency mode for one hour which means that every incoming phone call will be answered in the speakerphone mode.

To disable the emergency mode, press and hold the SOS key on the back of the phone.

9.7.1 *User Info*

In MENU select SOS Settings>User Info to enter the User's last name, his medical history, allergies, and blood type.

Press and hold the key 2 (ICE) to view this information.

9.7.2 *Entering, Deleting, Editing Emergency Contacts*

You might select no more than 4 emergency numbers. To quickly set an Emergency Contact go to the main MENU by pressing the key UP. Then select: SOS Settings>ICE Contacts. Mark the entry you want to

update, press the green receiver key, and select the option:

Edit, to update the emergency number that has already been saved or to enter a new emergency number.

Delete to delete an emergency number that has been saved.

Make sure the Emergency Contacts do NOT use voicemail because going into voicemail is identical with answering the phone call by a person.

9.7.3 SOS Key

You can enable or disable the SOS Key. To do so select in MENU: SOS Settings>Status.

9.7.4 SOS Notification

You can edit the content of the outgoing notification be sent in emergency procedure. The default notification reads: „*Emergency Text! Call Me!*” To edit the notification content, in MENU select SOS Settings> SMS Settings>SOS Notification>OK. Enter your own text and press OK.

You can enable or disable to send SOS notification in the emergency procedure. To do so select in MENU: SOS Settings> SMS Settings >Status.

9.7.5 Disable SOS Alarm

You can enable/disable the SOS sound alert while making an emergency phone call. To do so select in MENU: SOS Settings>SOS Alarm.

9.8 Answering Phone Calls

To answer an incoming phone call, press the green receiver key.

To mute an incoming phone call, press the red receiver key or the volume key +/-

To reject an incoming phone call, press the red receiver key twice.

10. Call Log

To enter the Call Log, go to the main MENU and select the Call Log, and then select:

Missed Calls (to view missed phone calls). If there is a missed phone call, in standby mode a receiver symbol will be displayed on the left upper side of the screen.

Dialed Number (to view dialed numbers).

Answered Calls (to view answered calls).

Rejected Calls (to view phone calls that got automatically rejected because they were added to the black list)

Clear All (to delete all history of phone calls)

Important: To view the Call Log just press the green receiver key in the standby mode. Different colors represent different types of phone calls:



Dialed phone calls
(green)



Answered phone calls
(blue)



Missed phone calls
(red)




Rejected phone calls
(gray)

After selecting the right call press the green receiver key to access the additional options:

- **Call**, connects with the given phone number,
- **Details**, displays details of the call
- **Create Message**, allows you to send SMS or MMS
- **Add to Phonebook**, allows you to save a phone number in the Phonebook
- **Add to Black List**, allows you to block unwanted phone calls and messages
- **Delete**, deletes a certain entry
- **Delete All**, deletes all entries from a given log.

11. Text & Multimedia Messages

The phone allows you to send and receive text and multimedia messages. If there is an icon  displayed on the screen, you have at least one unread message. Additionally, if there is an unread message the LED indicator blinks (if enabled). To enter **SMS MENU** in Idle mode press the key UP, and then select Messages>Inbox. As soon as the Inbox is full, there will be a notification about full text memory. Delete messages from the Inbox to solve the problem.

11.1 Creating & Sending Text Messages

1. Enter the key DOWN to enter the Phonebook, search for the Contact you wish to send a message to;
2. Press Options>Type Message>SMS or MMS
3. Type your message.
4. Press Options>Send

or:

1. Press the key UP to enter Messages
2. Select: Create Message> Options>Open> New SMS
3. Enter the number you want or select it from the Phonebook (Options>Select Contact>OK)
4. Press the key DOWN to go to typing the message, type your message.
Press Options>Send

If you want to send a message to multiple recipients, while entering numbers add another one followed by the semicolon or add numbers saved in the Phonebook. (Options>Select Contact>OK).

Selected Contacts might be viewed in the message subject line. After you are done adding the numbers, press the key DOWN to go to typing the message.

- Changing the text input method: To change the text input method (digits, upper and lower case letters)

press the key „#”, if you want to enter a symbol, press the key „*”.

- While typing, you can press Options to:
 - insert a template
 - add information about the Contact saved in the Phonebook
 - add an emoticon
 - save a draft (the message will be saved in the Drafts box).

11.2 Creating & Sending Multimedia Messages

1. Press the key UP to enter Messages
2. Select: Create Message> Options>Open> New MMS
3. Enter the number you want (OPTIONS>Edit>Enter No>OK) or select from the Phonebook (Options>Add Recipient>Find Contact> OK.
If you want to add another Contact press the key UP select another Contact and press>OK>OK)
4. Press the key DOWN>Options>Edit to type the message subject.
5. Press the key DOWN>Options>Edit to type the message content.
6. Press the key DOWN to attach the file you want to send:



Photo/video



Audio file



Add other files

7. Press>Options >Edit and select a file
8. Press Options>Send

11.3 Viewing & Responding to Text Messages

When there is an icon of unread message on the display screen or you want to view unread messages, in MENU select:

1. Messages>Inbox>Options>Open
2. Find the message you want to view
3. Press Options> Open

While viewing the message, you can use additional options by pressing the green receiver key.

- Open
- Delete (deletes a message)
- Reply by SMS/ MMS
- Forward (it allows to forward the message to another recipient)
- Connect (call the Sender)
- Transfer (transfers the message to the SIM/phone memory)
- Add to Contact (it allows to save the number in the Phonebook)

11.4 Message Boxes

11.4.1 Inbox

It displays received messages, sorted by time they were received.



Unread
message
(saved in
phone mem.)



Unread
message
(saved on SIM)



Read
message
(saved in
phone mem.)



Read message
(saved on SIM)



Unread MMS
(pink)



Read MMS
(pink)

Icons might vary depending on software.

Use the keys **UP** & **DOWN** to scroll up and down within the Inbox.

Press „Options” while viewing the Inbox to access additional options:

- Open: allows you to read the message
- Reply: create SMS/ MMS to the Sender
- Delete: deletes the message
- Delete All: deletes all messages from the Inbox
- Connect (call the Sender)
- Lock (prevents the message from being deleted. To be locked, the message must be saved in the phone memory.

- Mark (for example to delete more than 1 message). To mark messages, use the key 5
- Sort (sorts by date, Contacts, MMS themes, MMS/SMS types)
- Add Sender to Phonebook (allows to add the phone number to the Phonebook)
- Delete Same Number (deletes messages from the given phone number)
- Add to Black List (blocks incoming phone calls, SMS and MMS from this number)

11.4.2 Outbox

If you fail to send a message, it will be saved in the Outbox.

11.4.3 Drafts

You can save unsent messages in the box „Drafts“. To do so, create your message and after pressing the green receiver select „Save as Draft“.

Go to Drafts to send, delete, or edit saved messages.

11.4.4 Sentbox

If you use the option Save Sent Mssgs, the sent messages will be saved in the Sentbox.

Use keys **UP** and **DOWN** to move within the Inbox.

11.5 Deleting Messages

To delete a selected message go to Options and select „Delete“.

11.6 Message Settings

Go to MENU and select: Messages>Options>Settings, and then select:

11.6.1 SMS

- SIM
- **Message Center:** Number read from SIM Card
- **Validity Period:** Allows you to set a validity period for a text message
- **Delivery Report:** You can set the phone to receive a feedback text message as soon as the message is delivered to a recipient (network service)

- Save Sent Messages

Allows you to enable/disable to save sent messages

- Preferred Memory

It allows you to decide whether messages are to be saved on the phone or the SIM Card.

11.6.2 MMS

- MMS Account


Allows you to select a data account necessary to send multimedia messages.

- **Receive Option:** allows you to receive MMSs in home network and in roaming,
- **Send Option:** allows you to set a validity period, delivery report, anonymous sending,
- **Memory Settings:** allows you to select a location to save messages,
- **Sound Alert Playing:** enable/disable to play sound alerts,

- **Restore Default-** MMS restores MMS settings by default.

11.7 Voicemail

Voicemail is offered by a service provider and it allows callers to leave a voice message when you cannot answer the phone call. To learn more, contact your service provider. If you wish to change your voicemail number, in MENU select: Messages>Voicemail Server.

You can get the voicemail number from your service provider. To connect to the voicemail, just press and hold the key .

12. Multimedia

12.1 Video Recording

In order to enable the video camera select in MENU: Multimedia>Video Camera. To set the recording options, press the green receiver key.

Recording starts after you press the key 5.

To pause the recording, press the key 5. To stop recording, press the green receiver key.

To switch to photo/video press 0.

To use the camera, installing the MicroSD Card (not included) and selecting saving in the card memory is recommended.

Options >Settings> Preferred Memory > Memory Card

You can send photos and videos taken with the phone to the computer.

12.2 Photo Viewer

In MENU select: Multimedia>Photos

You can view previously taken photos.

To store more photos, install the Micro SD memory card.

While using the options **Photos**, use the keys Up/Down to select the photo you want, and press the green receiver key to view additional options.

The phone supports png,jpg,gif formats

12.1 Audio Player

Use the audio player to play audio files. To play or pause playing, press the key 5.

Use keys UP and DOWN to go between the next and the previous track.

Press the green receiver key to view additional options.

Volume might be adjusted by pressing the keys + and – on the left side of the phone.

The phone supports MP3,WAV,AMR files.

12.2 Video Player

Select in MENU: Multimedia>Video Player. Use the video player to view previously taken videos.

Use the keys Up/Down to select the right video. To start or pause playing press the key 5.

To rotate the image press the key 2, then the key 7 to enlarge to a full screen size,
Press the key 5 to return.

To see more options press the green receiver and the key #

The phone supports AVI, MP4 and 3GP.

12.3 Voice Recorder

You can record music or surrounding sounds.

- Select in MENU: Multimedia>Voice Recorder

- To start or pause recording press 5.

- To end recording select the red receiver key.

Select **Options** to set the voice recorder settings.

13. Calendar

Use the keys Up/Down/Left/Right to move between certain days.

To add an event press the green receiver key>Add event

You can type a subject, change the date, time, enable alarm and change the repeat mode (to change press the key 5)

Press the green receiver key to view additional options.

14. Extras

14.1 Bluetooth

Bluetooth connectivity allows you to send and receive files. You can also connect other devices such as a wireless headset.

Select in MENU: Extras> Bluetooth

In Bluetooth Menu you can enable Bluetooth, change visibility, see the paired device, update the name of your device, preferred memory of saving transferred files.

14.2 Torch

The torch might be enabled/disabled by pressing and holding the side torch key or in
Menu>Extras>Torch>OK.

14.3 Notification Diode

Diode might be enabled/disabled in
Menu>Extras>Notification Diode>On/Off

14.1 Alarm Clock

You can set five independent alarms in the phone. In order to enable an alarm clock in MENU select: Extras->Alarm Clock. Select an alarm you want, and press the key 5.

You can set time for the alarm clock to go off, alarm type and repeat.

To enable/disable the alarm press the green receiver key on the right alarm.

If the alarm goes off, press the green receiver key to turn off the alarm clock. Press the red receiver key to snooze, the alarm goes off again in 5 minutes.

If the phone is switched off, the alarm clock will still work as long as the battery is sufficiently charged.

14.2 Internet

To enter, select: **Menu->Extras >Internet**

There is a universal internet browser used to view www sites in mobiles.

The device has built-in settings of 4 largest service providers in the country. If other service is used, the User should go to the provider's store or their website, and in **options** correct Internet and MMS settings should be entered.

14.3 Calculator

To enable a calculator, in MENU select: Extras->Calculator. There are four mathematical operations possible on the phone: addition, subtraction, multiplication, and division.

Enter the first number by using keys 0-9, and then use the keys UP/DOWN to select the operation; enter the second number and press the key OK again.

14.1 Notes

This option allows you to take notes up to 1000 characters.

14.2 SIM Card Service

Independently from the options offered by the phone alone, the SIM Card might offer additional options. The name and options of such menu depend on available service type.

14.3 File Manager

Select in MENU: Extras>My Faves

Press the green receiver key to display additional options.

To switch between the telephone and the Card memories press the keys */#

14.1 Time in World

Option allows you to see what time it is in other parts of the world.

14.1 Unit Converter

The converter is used to convert weight and length units, for example Km → Mile or Kg → Ounces.

15. Photo Camera

The phone allows you to take photos and record videos.

To enable the photo camera in MENU select: Camera. After switching on the camera, you will see an image on the screen. The camera is equipped with a digital zoom (enlargement). To zoom in the photo object, press the key Up, to zoom out press Down.

To change the image size, press the key 3.

To change options, press the green receiver key >More options

Use keys 4 and 6 to select additional options, use keys Up and Down to change, use the key OK to confirm.

To take a photo, press the key 5. The photo will be automatically saved.

To view more options, press the green receiver key.

16. Radio FM

The phone has a built-in FM radio receiver. You can use it after having a headset connected as it works as an additional antenna.

Warning: Quality of reception depends on your current location. There are numerous factors influencing the reception of radio stations that might cause a poor quality of reception; it is not, however, grounds for filing a complaint about the device.

To enable the radio in MENU select: Radio FM. To switch off the radio, press the key 5. If there is an option Play in Background enabled, press the key 5 to stop playing the radio prior to switching it off, and then press the red receiver key. Otherwise, the radio will keep playing all the time.

Key functions while playing the radio.

- +/- (on the left side): volume up/down
- UP: frequency higher by 0,1 MHz
- DOWN: frequency lower by 0,1 MHz
- 5: pause/replay
- Red receiver key: return to menu
- Keys 1 – 9: selecting a radio station from the list of channels (must be saved stations)
- Green receiver – additional options: list of channels, enter frequency manually, auto search, settings (play in background, speakerphone).

17. Settings

Select in MENU: Settings, and then:

17.1 Profiles

The phone has a few profiles to adjust the phone to various circumstances. Each profile might be enabled and customized. There are the following profiles available: General, Silent, Meeting, Outdoors.

Use the option Adjust to change the following:

- Name,
- Ringtone sound
- Ringtone volume
- Alert Type (ringtone only, vibration only etc)
- Other notification alerts (keypad alert, low battery alert, phone switch off beep)

In Idle mode press and hold the key # to enable the profile Meeting; press and hold again the key # to return to the previous profile.

17.2 Phone Settings

17.2.1 Date & Time Settings

To set a date and time, in MENU select: Settings>Phone->Time & Date.

„Set Time/Date”, to enter the time and date. To navigate between the date and time, use keys Up/Down; use keys 0-9 to enter the date and time.

You can also set the time format (12h or 24h), the date format.

If the battery is removed from the phone, after inserting the battery back you will have to reset the time and date (if it is not retrieved from the GSM network or the auto update is not enabled).

17.2.2 Language

This option allows you to change the phone menu language. If you mistakenly select the language you don't want, in Idle mode press:

- 8x UP
- 1x Green receiver
- 1x DOWN
- 1x Green receiver
- 1x DOWN
- 1x Green receiver

select the language of your preference, and press green receiver.

17.2.3 Spelling Language

You can set the default method of entering the text.

17.2.4 Energy Management

You can check the battery charge level.

17.2.5 Restore Factory Settings

This option allows you to restore factory settings. In MENU select:

Settings>Phone>Restore Factory Settings, and then enter the security code. Press the green receiver key to confirm.

Warning: Default security code is 0000

17.3 Calls

17.3.1 *Call Forwarding*

It is network service. If the service provider offers such an option, the phone must be properly configured. The User might direct incoming calls to be forwarded directly to the voicemail or to any other number of his/her choice.

1. To enable Call Forwarding in MENU go to:
Settings>Calls>Call Forwarding.
2. Then select when you want to forward phone calls from an available list:
No exceptions (all incoming phone calls are forwarded to a given number)
If busy (incoming phone calls are forwarded if you are currently talking on the phone),
If I don't answer (incoming phone calls are forwarded if you don't answer the phone)
If unavailable (incoming calls are forwarded if the phone is switched off or out of reception),
Annul all forwards.
3. Press **Enable** and enter the phone number you wish to forward the phone calls to in order to enable this option or **Disable**, to have this option disabled.
To see what is the current status of this option, go to Check Status.

17.3.2 *Call Waiting*

It is network service. If the service provider offers such an option, the phone must be properly configured.

In MENU, after entering the option:

Settings>Calls>Call Waiting

you can check the availability status and select if you want to enable such an option.

If Call Waiting is enabled, and the User is talking on the phone, he/she will be notified about another incoming phone call by a special beep of a second call. The User can answer the second incoming phone call and suspend the first one.

17.3.3 Call Barring

It is network service. If your service provider offers such an option, configuration will be required. This option allows you to restrict certain types of phone calls.

1. In MENU go to:

Settings>Call Settings>Call Barring

2. From the listmselect phone call type you wish to restrict. You can restrict all outgoing phone calls, all outgoing international phone calls, international phone calls (except for calling home country), all incoming phone calls and incoming phone calls while roaming. You can change the lock password.

17.3.4 Hiding Caller ID

It is network service. If the service provider offers such an option, the phone must be properly configured. This option allows you to hide your own number while calling. Select „Hide Caller ID” or „Display Caller ID”, „Establishes Network” and press „OK.

17.3.5 Other Settings

You can set:

- Call duration reminder.
- Auto Redial, when busy.
- Vibration, when connected.
- SMS response after rejection
- Flight mode.

17.4 Network Settings (Network)

- Connectivity: you can get the right configuration from your service provider. Remote phone configuration is possible with some providers.
- GPRS Connection: it allows to decide to make the GPRS connection
- Data Roaming: it allows to select if data connection is to be made in roaming
- Network selection: you might select the provider manually or automatically.
- Network type: you can select the preferred type of connection with 4G/3G/2G network
- VoLte: you can enable or disable LTE connections.

17.5 Display Screen

You can set:

- Phone on/off animation,
- Wallpaper,
- Showing date, time, service provider's name in Idle mode
- Enable to show the clock while charging the

- phone
- Display contrast
- Display screen backlight time
- Keypad backlight time

17.6 Security Settings

17.6.1 PIN Code

You can enable/disable the phone request to enter the PIN Code every time you switch on the phone and update the PIN Code.

17.6.2 Change PIN2

You can change PIN2 code if you have it. It is not available from some providers.

17.6.3 Phone Lock

You can enable the phone lock. Every time you switch on the phone, you will be required to enter the phone lock code. The default phone lock code is 0000.

17.6.4 Update Phone Password

You can change the phone password.

17.6.5 Privacy Protection

You can restrict access to a certain phone Menu by adding a code.

17.6.6 Auto Lock

Auto screen lock allows you to enable and to set the time after passing of which the keypad will be automatically blocked.

17.6.7 Fixed Dialed Number

Fixed numbers: such option is possible if available by the provider. PIN2 required.

17.6.8 Black List

When the option is enabled and there are numbers added to the black list, the phone will automatically reject any phone calls or text messages (depending on settings) from these numbers.

17.7 Saying Numbers Outloud

Select MENU>Settings> Saying Numbers to enable or disable voice prompts. You can enable/disable voice prompts of:

- keys: the digits of the dialed numbers will be said outloud
- incoming phone call: first the digits will be said, followed by the incoming phone call ringtone.

18. Computer Connection

You can connect the phone to a computer using a USB cable and you can copy and transfer files between the phone and the computer.

Getting connected:

- insert the USB cable into the phone
- plug the other end of the cable into the port in the computer
- there will be a message on the display screen: „USB Memory or „Port COM”. Select mass memory device.

19. FAQ (Troubleshooting)

Only qualified service is authorized to repair the phone. Any attempts of unauthorized repair and modifications are not allowed and they might void the Manufacturer's warranty!

"Green diode blinking" (LED indicator)	There is unread message or missed phone call
„Cannot make a phone call“	Make sure the number you are dialing is correct. If you make an international phone call, dial a country code before the actual number (eg. 0049 or +49 for Germany). If you have a prepaid card, make sure there are sufficient funds available on the card to make a phone call.
"SIM Card in place, emergency calls only (112)"	Make sure the SIM Card is properly installed.
"The phone does not work, the phone does not charge when plugged in"	The phone might be switched off; to switch on the phone, press the power on/off key (red receiver) for about 3 seconds.

	<p>If you have not used the phone for a long time, the battery might be “deeply-discharged”; to recover a deeply-discharged battery leave the charger plugged in, although there is no image on the display screen (it might take up to an hour).</p>
„Can I make a phone call abroad?”	<p>If you are out of the country and ROAMING is enabled, the phone will automatically log into the foreign telephone network. To learn more, contact your service provider.</p>
„Can I make an emergency call if there is no reception or if there are no funds on my account?”	<p>If the phone is in the area with no network reception, no phone calls can be made.</p> <p>If you have no funds available on the account, emergency call to 112 can be made.</p>

<p>„How to get the most of the reception?”</p>	<p>If there is a message „Does not work” on the display screen, it means there is no signal or sufficient funds on the account. In such a case, only making emergency call 112 is possible as long as the User is in the area covered by another service provider. Places such as buildings limit reception; move toward a window or get out of the area with a lot of buildings.</p>
<p>„There is a message on the screen: „Press & hold to unlock, keys do not work”.</p>	<p>The keypad lock is enabled. To unlock the keypad, press and hold the lock key on the right side of the phone.</p>
<p>„What is the Text Message Center?”</p>	<p>It is the service provider's center number where all text messages are stored. The number is stored on the SIM Card, but you can change the number in MENU and enter another number.</p>
<p>„When is the fee for making a phone calls charged?”</p>	<p>A fee for making a phone call is charged as soon as a phone call is made. To learn more about charging details, contact your service provider.</p>

“Is there any way to make sure my message was delivered to the recipient?”	Enable Delivery Report option. As soon as the text message is delivered to the recipient, you will get a return message (network service).
It is impossible for a person to call you. You don't receive his/her text messages	Black List is enabled Disable Black List, or delete the phone number from the Black List.

20. Safe Use

- Never use the phone if it might interfere with work of other devices!
- Never use the phone without a headset while driving.
- The telephone emits electromagnetic field that might negatively interfere with other electronic devices including medical equipment. A distance recommended by the medical equipment manufacturers between the phone and the implanted medical device such as a heart pacemaker should be observed. Users with implanted devices should get familiar with and follow guidelines by the manufacturers of such implanted medical devices. Users with a heart pacemaker should not carry the phone in the breast pocket and should keep the phone next to the ear opposite to the medical device in order to minimize the risk of interference; in case of suspecting such interference, the phone should be switched off immediately.
- Never use the phone in hospitals, airplanes,

refueling points or at proximity to flammable materials.

- Never repair nor modify the phone on your own; all repairs should be made by authorized service only.
- A device and its accessories might contain small parts. Keep the phone and all parts out of reach of children.
- Never clean the phone with any chemicals or corrosives.
- Never use the phone in proximity to credit and pay cards – doing so might cause data to be lost.
- For your own safety, do not talk on the phone while the charger is plugged in.
- The phone is neither dustproof or waterproof; do not expose the phone to water or another liquid.
Do not leave the device wherever it might get splashed with water or other liquid.
- Never expose the device to either low or high temperature, direct sunlight, and high humidity. Never place the phone next to heating devices such as radiators, heaters, ovens, furnaces, camp fires, barbeque, etc.
- Protect your hearing:



Prolonged exposure to loud sounds might damage your hearing. Listen to music at a moderate level, and do not keep the phone too close to an ear, while using a speakerphone. Lower the volume prior to using headphones.

21. Terms of Warranty

The phone is covered under the warranty; proof of purchase is necessary to use such warranty.

There is a fee for repair of devices damaged due to misuse, electrostatic discharge or lightning strike. Above disclosures are for information purposes.

22. Battery Information

There is a battery in the phone that can be recharged using the charger included in the set.

The battery life depends on conditions in which the phone is used. Your distance from a relay transmitter, number and the length of phone calls significantly reduce the battery life. While on the go, the phone switches between relay transmitters and such switching also significantly affects the battery life.

After multiple charges and discharges, it is natural for the battery to eventually lose its ability to hold charge. Get a new battery if you notice a significant drop in the battery performance.

Use only batteries recommended by the Manufacturer. Never leave the charger connected longer than 2-3 days.

Never keep the phone in excessively hot places. High temperatures might negatively impact both the battery and the phone.

Never use a battery that is clearly damaged. Doing so might cause a short circuit, and might damage the phone. Check battery installation for proper polarization.

Leaving the battery in excessively hot or cold places will reduce the battery life. The recommended storage temperature range is between 15°C and 25°C. Installing a cold battery into the phone might cause the phone to malfunction and might damage the phone.



The set contains a Li-ion battery. Old batteries pose environmental risks. They should be disposed of at a special place in a special container in compliance with current regulations. Never throw old

batteries or chargers to municipal solid waste, they should be collected for disposal!

23. Protect Your Environment

Important: The phone is marked in compliance with the European Waste Electrical and Electronic Equipment Directive of 2012/19/EU and the Polish Act on Waste Electrical and Electronic Equipment, and with the symbol of waste electricals.



Such a symbol tells us that the device, after use, must not be disposed of in the normal household waste stream.

Important: Never throw the device to municipal solid waste!!! The device should be utilized in authorized places only.

As the device contains hazardous components, improper storage and use of such equipment might lead to serious consequences harmful to both people and natural environment. To avoid such consequences, proper handling of waste electrical and electronic equipment is essential.

24. SAR Information

This telephone meets all international standards pertaining to the impact of radio waves. The device both receives and emits radio waves. It is designed not to exceed any limits pertaining to impact of radio waves recommended by international guidelines. These guidelines were developed by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), an independent scientific organization with a safety margin to protect all people regardless their age and health condition. Such guidelines use a unit of measurement called Specific Absorption Rate (SAR) – actual absorption.

As recommended by ICNIRP, the border value of SAR for portable equipment is 2,0 watts per kilogram (W/kg). SAR value is determined at the maximum transmit power; the actual SAR value while the device is working is usually lower than the indicated level. Such discrepancies result from automatic changes in device power necessary to ensure that the device operates at a minimum power level required to be connected with the network.

Although SAR values might vary for different models of phones or even for different positions of the same model, they are all compliant with regulations pertaining to safe level of radiation.

According to WHO current research, there is no need to apply any special restrictions in using portable devices. According to WHO, in order to reduce radiation, a length of conversation should be reduced, or headphones or speakerphone should be used, not be hold the phone in proximity to head or body.

System	Highest SAR value in test	Limit (W/Kg)
EGSM 900	0.69 W/kg 10g Head SAR 0.81 W/kg 10g Body SAR	2,0
DCS 1800	0.27 W/kg 10g Head SAR 0.66 W/kg 10g Body SAR	
WCDMA Band I	0.29 W/kg 10g Head SAR 0.67 W/kg 10g Body SAR	
WCDMA Band VIII	0.48 W/kg 10g Head SAR 0.74 W/kg 10g Body SAR	
LTE Band 1	0.25 W/kg 10g Head SAR 0.70 W/kg 10g Body SAR	
LTE Band 3	0.42 W/kg 10g Head SAR 0.92 W/kg 10g Body SAR	
LTE Band 7	0.27 W/kg 10g Head SAR 0.76 W/kg 10g Body SAR	
LTE Band 8	0.70 W/kg 10g Head SAR 1.23 W/kg 10g Body SAR	

LTE Band 20	0.44 W/kg 10g Head SAR 0.83 W/kg 10g Body SAR	
LTE Band 38	0.06 W/kg 10g Head SAR 0.21 W/kg 10g Body SAR	

25. Declaration of Conformity

Maxcom S.A. is stating hereby that the radio device type: Mobile telephone MAXCOM MM724 is compliant with the directive 2014/53/EU and the directive 2011/65/EU (RoHS)

To view the full text of EU Declaration of Conformity please visit:

<http://www.maxcom.pl/deklaracje>

Some information as presented in this Manual might vary depending on the phone configuration. It depends on the installed software, service provider, and the SIM Card. The Manufacturer reserves their right to modify a product and its features without prior notification about such changes.

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